

Personal Details

Name: Michael Joseph Jones
Current Location: Plymouth, PL1

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Education and Training

I am fluent in C, C++, HTML/CSS/Javascript, PHP, Node/Javascript, Node/Typescript

- 2020 [Plymouth University](#)
Diploma in Higher Education
Subject: Computer Systems & Networks
- 2005 [Plymouth City College](#)
BTEC National Diploma
Subject: IT Practitioners (ICT Systems Support)

Recent Career History

- 2023 - Current [Senior Software Developer](#) [Lambert/Rubicon Ltd](#)
Due to the success of the software projects I was involved in during my previous role, my primary job title was formally changed to that of a senior developer in September 2023. I have actively engaged in or lead a wide spectrum of projects whilst at this company, spanning from crafting WordPress plugins to architecting and implementing the control systems for a gigantic robot. The more mundane tasks include things such as creating a management system for scheduling and monitoring of a factory, and a light show for a celebrity's caravan.
- 2021 - 2023 [Helpdesk Analyst](#) [Lambert/Rubicon Ltd](#)
I joined Lambert/Rubicon as an IT technician, primarily responsible for both first and second level support. My duties, being one of the few people that was office-based, also encompassed hardware configuration and shipping. As a result of my wide general IT knowledge I was often asked to be involved in the planning process for most of our non-standard projects whilst in this role.
- 2020 - 2021 [IT Trainer](#) [Oasis Project](#)
I volunteered with a local community group to enhance the digital literacy of local residents. My responsibilities included offering individual and group-based assistance to help community members improve their IT skills.
- 2014 - 2019 [Volunteer](#) [British Red Cross](#)
I dedicated my spare time during this period as a volunteer at a British Red Cross shop, where I acquired invaluable firsthand experience in retail. I enjoyed being hands-on at the front line with members of the public in a positive environment. As my tenure progressed I assumed additional roles, becoming "that person" with responsibilities and authority outside of a defined title due to trust and experience.
- 2012 - 2014 [IT Technician/Software Developer](#) [Freelance](#)
I operated independently, engaging in a dual role that involved local PC repairs and subcontracted freelance software development projects related to digital marketing systems.

Work Approach

The primary contribution that I bring to most projects is my logical approach to creatively solving problems. Alongside this, I possess a keen ability to identify potential issues that might require those skills. While I excel in addressing challenges, I'm aware that even I can sometimes fall prey to tunnel vision, therefore I thrive in an environment that encourages colleagues to bounce ideas off of each other.

I prioritize gathering insights from individuals well-versed in relevant subjects prior to making crucial decisions. I value input not only from subject matter experts but also from those without specialized knowledge, as they often provide innovative and unexpected input.

I am the sort of person where in an ideal world I am able to monitor every support ticket that comes in for a project I am responsible for. I believe a system should be good enough that users do not need support, but also feel that if they do then someone competent should contact them promptly with a rapid resolution that solves the problem not just for them but also anyone else who might encounter it in the future.

Beyond fulfilling my professional duties, I derive satisfaction from sharing knowledge with others. This includes both being willing to explain things to others, as well as being the sort of person who will ask for an explanation for something that might be useful to know.

About Me

My fascination with computers and technology ignited at a young age. I assembled my first computer age 5, and during my teenage years I found the world of software development.

My father was heavily involved in the amateur radio community, which included running a BBS and having a lot of electronics around, so naturally I owned my own soldering iron before puberty.

Although technically QBASIC was the main "game" I used the first computer for, I didn't really learn programming to a useful level until I was a teenager and I got a book on visual basic. Feedback from users of the tools that I released during this time acted as both encouragement of my interest as well as developing a habit of creating things that were of a high enough quality that I could be proud to show them in public.

These days I have a workbench in my home office containing a 3D printer and drawers full of electronic components. I have designed my own PCBs, mostly utilizing ESP8266/ESP32 platforms, in my free time prior to this later being incorporated in to my job role.

On the software front, I am competent in numerous programming languages and can pick up most new languages reasonably quickly. I consider myself language-agnostic, capable of seamlessly adapting to the most suitable language for a given task. I do have a preference, but I accept that not everybody has seen the light. :)

Beyond software development, I relish the challenge of configuring intricate systems such as server clusters and network topologies. My endeavors extend to possessing my own Autonomous System and IP space, which I operate from a custom built distributed virtualised infrastructure.